



LSA

Lutheran Services in America®

Together we can

POST CARD

THE ADDRESS ONLY TO BE WRITTEN HERE.

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Lutheran Services
in America
700 Light St.
Baltimore MD 21230



A Picture of Possibilities

MD Street Services
MD 21230



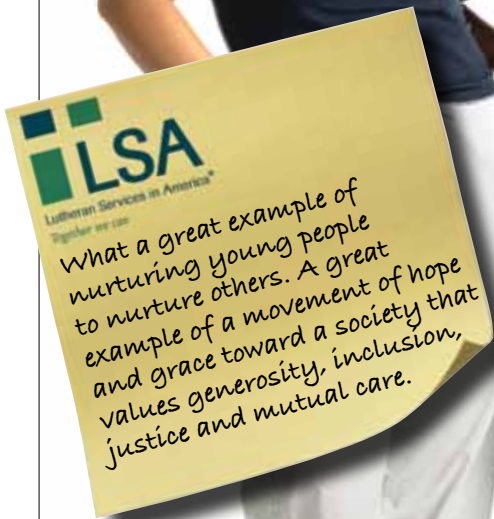
Psalm 13

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Illustration by Tiago Berezinski

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**Annual Report
2010**



What a great example of nurturing young people to nurture others. A great example of a movement of hope and grace toward a society that values generosity, inclusion, justice and mutual care.

Seeing



We all have something to give. Two people can come together to make a difference, just as more than 300 Lutheran organizations join to make a difference together.

A photograph of a man and a woman in a kitchen setting. The man, on the left, is wearing a green t-shirt and is leaning over a dark countertop, holding a domino. The woman, on the right, is wearing a red shirt and is smiling as she looks at the domino. There are several other dominoes scattered on the countertop. In the background, there is a window with a view of greenery and a red-tiled backsplash.

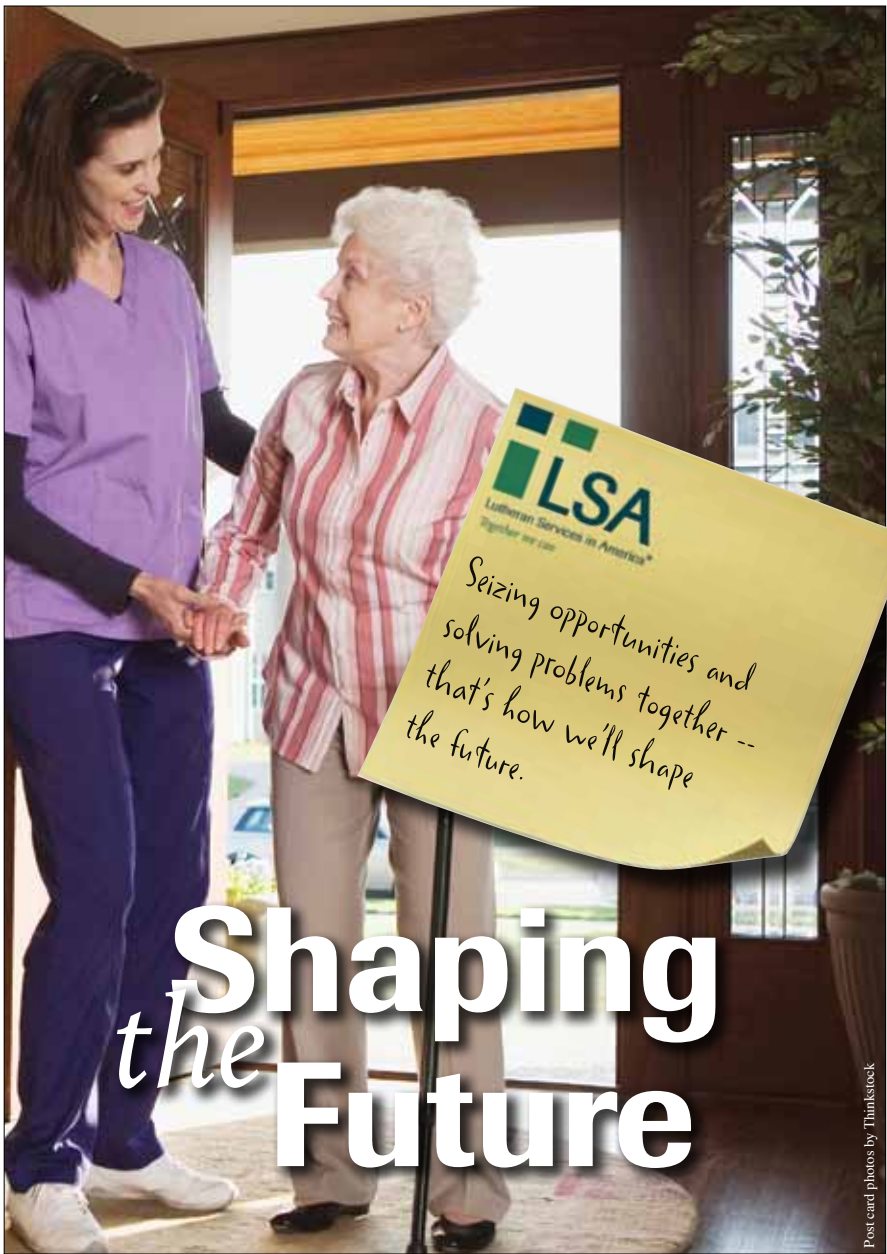
Sharing



Organizations building on one another's strengths so that real change happens for individuals, families and communities -- that's what it's all about.

A photograph of a group of people in a meeting room. In the foreground, a woman with curly blonde hair, wearing a light blue dress, is smiling broadly and clapping her hands. Behind her, several other people, including a man in a red shirt and a man in a light blue shirt, are also clapping. The setting appears to be a conference room with wooden desks and blue chairs.

Seizing



Seizing opportunities and solving problems together -- that's how we'll shape the future.

Shaping *the* Future

A Picture of Possibilities

When more than 300 Lutheran social ministry organizations join hands to love and serve our neighbors the result is nothing short of remarkable – reaching one in 50 Americans in thousands of communities throughout the U.S. and Caribbean.

When we join our imaginations and innovations, the picture of possibilities is expansive. Leaders in Lutheran social ministry are challenged to imagine a better future with and for people in all sorts of situations and to engage them in creative action. We have only begun to glimpse that picture of possibilities. New ways of thinking, new framing of strengths and opportunities, new connections to colleagues, and new ways to engage the hearts and energies of people who want to make a difference are just around the corner.

In this report – presented as a series of postcard messages – we offer just a glimpse of the possibilities. We invite you to look for ways to imagine new ways of supporting, encouraging and inspiring one another. Together we can help shape the future. We can be the change we want to create.

Find out more at lutherservices.org.



Jill Schumann
President and CEO



Ted W. Goins, Jr.
Chairperson, Board of Directors

Balance Sheet/ Financial Position

ASSETS

Current Assets	\$428,685
Investments	1,350,000
Deposits held for Managed Networks (as custodial agent)	207,697
Fixed Assets (net of depreciation)	18,670
Total Assets	\$2,005,052

LIABILITIES

Accounts Payable and Accrued Expenses	\$141,226
Deferred Membership Dues	146,099
Deposits held for Managed Networks (as custodial agent)	207,697
Total Liabilities	\$495,022

NET ASSETS

Unrestricted	\$1,076,817
Temporarily Restricted	433,213
Total Net Assets	\$1,510,030

Total Liabilities and Net Assets	\$2,005,052
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Statement of Activities

REVENUE July 1, 2009 – June 30, 2010

Evangelical Lutheran Church in America	\$495,932
The Lutheran Church-Missouri Synod	190,350
Membership Dues	613,765
Contributions from Individuals and Organizations	60,667
Temporarily Restricted Grants	514,050
Annual Conference and Other Events	199,029
Service Fees and Other Earned Income	337,636
Investment Income	38,707
Total Revenue	\$2,450,136

EXPENSES July 1, 2009 – June 30, 2010

Program Services	\$1,758,539
Management and General	305,103
Total Expenses	\$2,063,642

Changes in Net Assets \$386,494

Clifton Gunderson audited LSA's financial records for the fiscal year July 1, 2009 - June 30, 2010 and issued an unqualified opinion. A copy of the full audit report is available by contacting Lutheran Services in America, 700 Light Street, Baltimore, MD.

"Bright futures in action" is Plymouth Christian Youth Center's (PCYC) motto, and Xee Moua-Kong's story represents the spirit of the motto and PCYC's mission to "enrich the skills, prospects and spirit of North Minneapolis area youth and adults in partnership with families and communities."

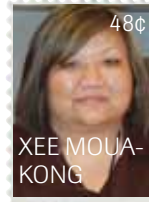
Xee Moua-Kong finds it ironic that she spends some of her time as a social worker handling student truancy issues at Plymouth Christian Youth Center's (PCYC) Arts & Tech High School. PCYC is located in one of Minneapolis' most diverse and underserved neighborhoods.

Xee was a student at PCYC in 1996. She enrolled because she had cut too many classes at her former high school. It appeared that Xee would become a high school dropout with a bleak future.

Like many of the nearly 180 students enrolled today at PCYC, Xee began to see a whole new picture of possibilities for her future when she started school. She received her diploma in 1999, along with scholarships and financial aid in place to attend college. She had never thought college would be possible when she first enrolled at PCYC. She received her bachelor's degree in social work in 2005.

— PCYC

Plymouth Christian Youth Center is one of about 44 percent of LSA member organizations that operate from a single site.



LSA member organizations provide services in all 50 states and the Caribbean. Some also work in other countries. Some are 150 years or more old; others are less than a decade in age.

Member Sites		
SITES	NUMBER OF ORGANIZATIONS	PERCENT OF ORGANIZATIONS
Single Site	137	44%
Multi-Site Single State	156	50%
Multi-Site Multi-State	18	6%
Total	311	100

LSA member organization's offer services in all 50 United States and the Caribbean. Some also work in other countries. Some are 150 plus years old; others are less than a decade in age. There are differences in both age and size of sites and facilities.

Lutheran Social Services of Northwestern Ohio is a faith based social service ministry that has been changing lives in Northwestern Ohio for the past 100 years. Assisting communities within a 24 county area, LSSNWO touches the lives of over 80,000 people a year through a variety of services - providing hope, compassion and stability to those in need.

As a volunteer appointed by the court who works through Lutheran Social Services of Northwestern Ohio, Joyce ensures that "Pete's" rights are protected and that he has the supports and services to help him live as fully as possible with Alzheimer's Disease. Pete has no family, so Joyce is often his only visitor. After a few months of visiting Pete, Joyce realized he had a wealth of knowledge to share. It was often locked up in a limited ability to express himself and interact with others. Joyce realized that Pete remained fluent in Spanish, however, and was able to engage him in conversation in his native language. Joyce says, "I am lucky enough now to have someone who is teaching me Spanish!"

The legal guardian program provides a service by which trained volunteer guardians are court appointed to represent the interests of older adults with limited means.

— LSSNWO

Lutheran Social Services of Northwestern Ohio provides counseling, mental health services, housing, aging and a variety of other services, one of many LSA member organizations that have a mixed portfolio.



Service Categories		
SERVICE CATEGORIES	NUMBER OF ORGANIZATIONS	PERCENT OF ORGANIZATIONS
<small>A service group is counted once regardless of the number of programs or locations in which the service is offered.</small>		
Aging Services	201	65%
Children, Youth and Family Services	115	37%
Health Care Services	92	30%
Emergency and Disaster Services	70	22%
Housing and Community Development	52	17%
Disability Services	50	16%
Congregational and Chaplaincy Services	43	14%
Mental Health Services	45	14%
Immigration and Refugee Services	31	10%
Consulting and Education Programs	27	9%
Outreach and Support Ministries	25	8%
Addiction Services	18	5%

Lutheran Community Services Northwest annually serves more than 120,000 people of all ages, cultures and faiths across the states of Washington, Oregon and Idaho, providing a wide variety of services to adults, adolescents, children, families, schools, businesses, congregations and communities - providing health, justice and hope to those in need.

I moved from my home and work in Boise, Idaho because I am a caregiver for my mother and two sisters with disabilities. Today I am living with one sister while continuing to do what I can for my mother and a second sister - all with the help of a third sister. I have been privileged to use my experience as a caregiver and theological training as an Associate in Ministry of the ELCA to work with other consultants in developing a program to support caregivers. The program of six classes is now available nationwide as Support U, part of LSA's Caregiver Suite. Classes take place in congregations or other sites and offer information and tips for caregivers to help them take care of themselves, navigate family dynamics, learn about support systems, and gain clues for record keeping and financial matters.

— Pat

Support U is one of the first offerings in LSA's Caregiver Suite.



PAT WITT

Caregiver Suite is a portfolio of Lutheran branded models, products and programs for strengthening caregiver support resources in America's communities. Designed to be easily adopted by LSA member organizations, congregations and others, Caregiver Suite products share a common goal of extending resources and support to those who care for parents, adult children or other loved ones who are aging. Caregiver Suite is an initiative of Growth Ready. A Center for Enterprise. LSA's platform for spreading what works. LSA is looking for other high quality, replicable models that help social ministry organizations start or expand their programming in support of informal caregivers in their communities.

Caregiver Suite
Enterprising Solutions for Caregiver Support

Lutheran Social Ministries of New Jersey is one of the largest providers of affordable housing in New Jersey. From Immigration & Refugee Services to Disability & Children's Residential Services, and Adoption Services to Senior Healthcare & Retirement Living, Lutheran Social Ministries offers programs and services in locations throughout the state for those in need.

Eleanor participates in Lutheran Senior LIFE, sponsored by Lutheran Social Ministries of New Jersey, and a Program of All-Inclusive Care for the Elderly (PACE). This federally recognized program provides a special healthcare and life support plan for and with each participant. This widely accepted program enhances the quality of life for seniors by managing all their needs so they can continue to live safely in their community.

— LSMNJ



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PAID
Baltimore, MD

YES, I want to join The President's Circle and make a difference! Enclosed is my gift of \$500 \$1000 \$2500 \$5000 Other \$ _____
 I am not able to join The President's Circle at this time, but still want to help as a Friend of LSA with my gift of \$ _____

Mr. Ms. Mrs. Rev. Dr. _____

I prefer to charge my gift of \$ _____ to my Visa MasterCard

NAME _____

STREET ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

E-MAIL ADDRESS _____

DAYTIME PHONE _____ EVENING PHONE _____

I am enclosing a check made payable to LSA.
Mail to: LSA, 700 Light Street, Baltimore MD 21230-3850

SPECIAL GIFTS

I would like to make this gift In memory of In honor of In celebration of

NAME OF THE PERSON TO BE REMEMBERED, HONORED OR CELEBRATED _____

I request that LSA send an Acknowledgment Card to: (The gift amount always remains confidential.) _____

NAME _____

STREET ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

ESTATE PLANNING I have included LSA in my estate planning.

ACKNOWLEDGEMENTS All donors to The President's Circle [gifts of \$500 or more] and all Friends of LSA [gifts under \$500] will receive name recognition in the LSA Annual Report for the year in which the gift is given.

Your privacy and security are important to us. LSA's privacy policy is to protect the privacy of our supporters by not renting or selling any of their personal information. We do not share, rent or sell any information. Lutheran Services in America (LSA) is a 501(c)(3) tax exempt organization; donations to LSA are tax exempt under Section 506(a)(2) and 170 of the IRS Code. LSA annually files IRS Form 990 which is posted publicly at www.lutheranservices.org.

TO LEARN MORE ABOUT LSA,
VISIT WWW.LUTHERANSERVICES.ORG OR
CALL 800.664.3848



Over 300 Lutheran Social Ministry organizations working together to increase the service & witness of God's people in both church & society.

Like many of the nearly 180 students enrolled to day at PCYC, Xee began to see a whole new picture of possibilities for her future she started school.

Lutheran Services in America
700 Light St.
Baltimore MD 21230

PLACE MAY BE USED FOR COMMUNICATION WITH THE BRITISH ISLES ONLY. (Post Office Regulation.)
I was appointed by the LSA to work through Lutheran Services of Northwestern Ohio, to ensure that "Pete's" rights are protected and that he has the services to help him live with Alzheimer's

Lutheran Services in America
700 Light St.
Baltimore MD 21230

The President's Circle

Gifts of \$500 or more from January 1, 2010 – December 31, 2010

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Concordia Lutheran Ministries, Cabot, PA

Immanuel Health Systems, Omaha, NE

Lutheran Community Foundation, Minneapolis, MN

Lutheran Home at Germantown Foundation, Plymouth Meeting, PA

Lutheran Family Services of Colorado, Denver, CO

Lutheran Services Florida, Tampa, FL

Lutheran Services for the Aging, Salisbury, NC

Nebraska Synod, ELCA, Omaha, NE

The Neeb Family Foundation, Kirkwood, MO

Peace Community Center, Tacoma, WA

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Gifts up to \$500 from January 1, 2010 – December 31, 2010

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Anonymous

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Allegheny Lutheran Social Ministries, Hollidaysburg, PA

Allegheny Lutheran Social Ministries Leadership Team, Hollidaysburg, PA

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Mr. Joseph C. Fatigante & Mrs.

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Mrs. Rebecca F. Young & Mr. William D. Young

Fox Valley Lutheran Homes, Appleton, WI

Lutheran Life Communities, Arlington Heights, IL

Lutheran Social Services of Georgia, Atlanta, GA

St. John's Evangelical Lutheran Church, Connellsville, PA

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Gifts of any size given from January 1, 2010 – December 31, 2010 in the name of

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Rev. Lee Joesten
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Dr. Patricia W. Savage

Ms. Jill Schumann & the LSA Staff Team

Mrs. Virginia R. Schumann

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Mr. Bob York

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January 1, 2010 – December 31, 2010

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Cura Hospitality, Orefield, PA

ELCA Mission Investment Fund, Chicago, IL

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Stevens Van Lines, Inc., Saginaw, MI

Thrivent Financial for Lutherans, Minneapolis, MN

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