

Quick Facts

about Lutheran Services in America

- Together LSA member organizations **serve more than six million** Americans – or one in 50 – each year.
- Collectively, Lutheran Services in America member organizations have **annual incomes totaling over \$18 billion**.
- **For more than a century and a half**, Lutherans have worked together to meet the needs of their neighbors. New ministries and new organizations develop continually as new needs are identified.
- The employees and volunteers in these organizations treat acute and chronic illnesses of body and mind, provide care for the whole person in need, and strengthen and **empower individuals and families to care for themselves, for one another, and for their communities**.
- **The two largest Lutheran denominations work with LSA in health and human services:** The Evangelical Lutheran Church in America with 10,000 congregations and The Lutheran Church–Missouri Synod with 6,200 congregations.
- Lutheran Services in America member organizations serve people **in all 50 states and the Caribbean**.
- Services are available to all regardless of religious affiliation. In fact, the vast majority of people served by Lutheran organizations are not Lutheran – rather **Lutherans serve the neighbors in their communities**.
- **Lutheran organizations invite a wide variety of people to share in the work as employees** – most not Lutheran. One Lutheran organization recently counted 28 primary languages spoken among employees.
- The over 300 Lutheran organizations vary greatly in size and scope of work. For example, LSA members **include some of the largest providers of skilled nursing care in the country and a social service organization with only one full-time employee** who counts on a squadron of volunteers.
- Not only do Lutherans provide service through the work of **over 300 health and human services organizations, but local congregations are actively engaged** in providing food, shelter, education, mentoring, and a wide range of other services in their local communities as well.
- Information on the services provided by LSA member organizations and their locations is available on the LSA website www.lutheranservices.org, or call 800-664-3848.

CALLED TO LOVE AND SERVE OUR NEIGHBORS

In 2008, the LSA Board of Directors adopted these ends toward which LSA is to work:



Over 300
Over 300 Health and Human Services Organizations

Walking with our neighbors...

And growing together...

As a national alliance that offers

Resources	Networking	Events and Education	Formal and Informal Consultation
Lutheran identity	Adoption	Annual Conference	Board of directors development
Collaboration	Chaplains	CEO Academy	CEOs and staff leaders
Board and staff leadership	Communicators	Executive Retreat	Public policy advocacy
Executive search and compensation	Disability advocacy and collaboration	Leadership Academy	Seizing new opportunities
Executive succession	Financial managers	Teleconferences and Webinars	Alliances, collaborations, mergers
Nonprofit management	Health Care Mission Leaders		
Innovation, planning for the future	HR Managers		
Trends and opportunities	Interest groups		
HR management	IT Leaders		
Financial management	Retired Executives		
Public policy advocacy	Organizations of the South		
Replicable program models	LSA Ohio		
	LSA Pennsylvania		
	Task forces		

- Health Care
- Food
- Emergencies & Disasters
- Adoption
- Veterans
- Volunteers
- Housing
- Rehabilitation
- Disabilities
- Foster Care
- Children & Youth
- Families
- Counseling
- Consulting
- Aging
- Addictions
- Advocacy
- Chaplains
- Refugees
- Community Development

Service

Service Line Diversity

This summary represents 309 Lutheran health and human services organizations (April 1, 2011). These are broad categories and some organizations provide more than one type of service. LSA's website offers a more refined search capacity at www.lutheranservices.org. Under "Search for services" click to search by location, by service type, or by organization.

SERVICE CATEGORIES	NUMBER OF ORGANIZATIONS	PERCENT OF ORGANIZATIONS
A service group is counted once for an organization regardless of the number of programs or locations in which the service is offered.		
Aging Services	202	65
Children, Youth and Family Services	113	37
Health Care Services	93	30
Emergency and Disaster Services	69	22
Housing and Community Development	51	17
Disability Services	49	16
Mental Health Services	43	14
Congregational and Chaplaincy Services	42	14
Immigration and Refugee Services	31	10
Consulting and Education Programs	27	9
Outreach and Support Ministries	24	8
Addiction Services	18	6
Volunteer Programs	8	3
Grant Making	3	1

Sites

Site Diversity

LSA member organizations provide services in all 50 states and the Caribbean. Some also work in other countries. Some are over 150 years old; others are less than a decade in age. There are differences in both age and size of sites and facilities.

SITES	NUMBER OF ORGANIZATIONS	PERCENT OF ORGANIZATIONS
Single Site	134	43
Multi-Site • Single State	157	51
Multi-Site • Multi-State	18	6
Total	309	100

Sizes

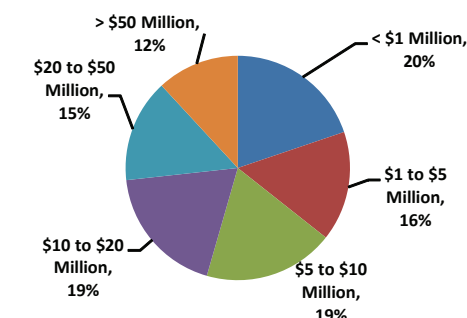
Operational Diversity

The organizations in the LSA system vary one from another in size, staffing and corporate structures. Collectively, LSA member organizations serve more than six million people per year, or one in 50 Americans. The table below presents the sums of 267 organizations' publicly available Form 990 collected in July 2011 and includes both 2009 and 2010 information. (A small group of Form 990 from 2008 were used when no newer information was available.) The pie chart represents the budget comparison of the 309 current LSA members.

FORM 990 REPORTING*	
267 LSA organizations	
Total Private Support	\$516,360,589
Total Government Support	\$478,317,716
Total Income	\$18,307,682,293
Program Services Expenses	\$15,046,019,858
Management and General Expenses	\$2,307,943,090
Funding Expenses	\$65,589,153
Total Expenses	\$17,519,004,222

BUDGET COMPARISON

309 LSA organizations



* In the summer of 2011, LSA staff endeavored to review the publicly available 990s of its member organizations. This was the second time that LSA conducted such a review with the first study completed in 2009. Since the 2009 report, the IRS made several changes to the form.

For the IRS 2009 or 2010 Form 990 Total Private Support is equivalent with Part VIII, Line 1h minus Line 1e. Total Government Support is equivalent with Part VIII, Line 1e. Total Income is equivalent with Part VIII, Line 12a. Program Services Expenses is equivalent with Part IX, Line 25b. Management and General Expenses is equivalent with Part IX, Line 25c. Fundraising Expenses is equivalent with Part IX, Line 25d. Total Expenses is equivalent with Part IX, Line 25a.

For the IRS 2008 Form 990 Total Private Support is equivalent to Part VIII, Line 1h minus Line 1e. Total Government Support is equivalent to Part VIII, Line 1e. Total Income is equivalent to Part I, Line 12. Program Services Expenses is equivalent to Part IX, Line 25b. Management and General Expenses is equivalent to Part IX, Line 25c. Fundraising Expenses is equivalent to Part IX, Line 25d. Total Expenses is equivalent to Part IX, Line 25a.

Note For less than 20% of the organizations reviewed, the Form 990 EZ was reviewed and corresponding fields were used.

Denominational Relations

Affiliation/ Recognition

It is through the process of affiliation with the Evangelical Lutheran Church in America (ELCA) and/or recognition by the Lutheran Church-Missouri Synod (LCMS) that Lutheran health and human services organizations become part of LSA.

CHURCH CONNECTION	NUMBER OF ORGANIZATIONS	PERCENT OF ORGANIZATIONS
ELCA Affiliated only	198	64
LCMS Recognized only	34	11
ELCA Affiliated and LCMS Recognized	77	25
Total	309	100