



Lutheran Services in America

April 1, 2010 Member Information Update

Health and Human Services Organizations

called to love and serve our neighbors

Lutheran Services in America (LSA)

was founded in 1997 as an alliance of the Evangelical Lutheran Church in America, The Lutheran Church-Missouri Synod, and their related health and human service organizations. As of April 1, 2010 there are 312 LSA member organizations.



The following data is current as of April 1, 2010.



Quick Facts ...

- Together LSA member organizations served more than six million Americans – or one in 50 – each year.
- Collectively, Lutheran Services in America member organizations have annual incomes totaling over \$16.6 billion.
- For more than a century and a half, Lutherans have worked together to meet the needs of their neighbors. New ministries and new organizations develop continually as new needs are identified.
- The employees and volunteers in these organizations treat acute and chronic illnesses of body and mind, provide care for the whole person in need, and strengthen and empower individuals and families to care for themselves, for one another, and for their communities.
- The two largest Lutheran denominations work together in health and human services through Lutheran Services in America: The Evangelical Lutheran Church in America with nearly 10,500 congregations and The Lutheran Church-Missouri Synod with over 6,000 congregations.
- Lutheran Services in America member organizations serve people in all 50 states and the Caribbean.
- Services are available to all regardless of religious affiliation. In fact, the vast majority of people served by Lutheran organizations are not Lutheran – rather Lutherans serve the neighbors in their communities.
- Lutheran organizations invite a wide variety of people to share in the work as employees – most not Lutheran. One Lutheran organization recently counted 28 primary languages spoken among employees.
- The over 300 Lutheran organizations vary greatly in size and scope of work. For example, LSA members include some of the largest providers of nursing home care in the country and a social service organization with only one full-time employee who counts on a squadron of volunteers.
- Not only do Lutherans provide service through the work of over 300 health and human service organizations, but local congregations are actively engaged in providing food, shelter, education, mentoring, and a wide range of other services in their local communities as well.
- Information on the services provided by LSA member organizations and their locations is available on the LSA website www.lutheranservices.org, or call 800-664-3848.

In 2008, the LSA Board of Directors adopted these ends toward which LSA is to work:

- LSA and its members, in partnership with others, are leading a movement of hope and grace toward a society that values generosity, inclusion, justice and mutual care.
- Lutheran social ministry expresses a spirit of possibility and a will that shapes the future.
- Lutheran social ministry organizations live out their Lutheran identities.
- Lutheran social ministry organizations are healthy and vital, engaged in effective service and advocacy.
- The Lutheran social ministry system has integrated, results-driven capacity.

Service Categories Service Line Diversity

This summary represents 312 Lutheran health and human services organizations. More information about types of services and locations can be found at the LSA website at www.lutheranservices.org. Under "Search for services" click to search by location, by service type, or by organization.

SERVICE CATEGORIES <small>A service group is counted once for an organization regardless of the number of programs or locations in which the service is offered.</small>	NUMBER OF ORGANIZATIONS	PERCENT OF ORGANIZATIONS
Aging Services	201	64.42
Children, Youth and Family Services	118	37.82
Health Care Services	93	29.80
Emergency and Disaster Services	69	21.11
Disability Services	51	16.34
Housing and Community Development	53	16.95
Congregational and Chaplaincy Services	44	14.10
Mental Health Services	44	14.10
Consulting and Education Programs	28	8.97
Immigration and Refugee Services	31	9.94
Outreach and Support Ministries	24	7.69
Addiction Services	18	5.76
Volunteer Programs	10	3.20
Grant Making	3	0.96
Veterans Services	2	0.64

Sites Site Diversity

LSA member organizations provide services in all 50 states and the Caribbean. Some also work in other countries. Some are over 150 years old; others are less than a decade in age. There are differences in both age and size of sites and facilities.

SITES	NUMBER OF ORGANIZATIONS	PERCENT OF ORGANIZATIONS
Single Site	137	43.91
Multi-Site ▪ Single State	157	50.32
Multi-Site ▪ Multi-State	18	5.77
Total	312	100

Sizes Operational Diversity

The membership of LSA varies, one from another in size, staffing and corporate structures. Collectively, LSA member organizations serve more than six million people per year, or one in 50 Americans. The diversity mix of the membership includes several large hospital systems, with collective operating budgets over ten billion per year, as well as many very effective small organizations. The following table presents the information of the sums of the 266 organizations' Form 990 that were studied. This information represents the publicly available Form 990 information (collected 9/2010) and



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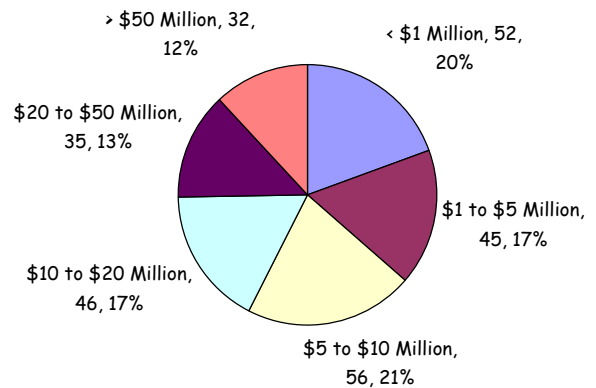
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includes both 2007 and 2008 information. In a very few instances information from 2006 was used. *Correlation to Form 990 Part/Line Numbers: Total Private Support=Total 1a, 1b, and 1c or in 2008 Part VIII, Line 1h - Line 1e; Total Government Support=Line 1d or in 2008 Part VIII, Line 1e; Total Income=Line 12; Program Services Expenses=Part 1, Line 13 or in 2008 Part 1 Line 16b, 2008 Page 10 Column B Line 25; Management and General Expenses=Line 14 or in 2008 Page 10 Column C Line 25; Funding Expenses=Part 1, Line 15 or in 2008 Part 1 Line 16b or in 2008 Page 10, Column D, Line 25; Total Expenses=Part 1 Line 17 or in 2008 Part 1, Line 18 or 2008 Page 10, Column A, Line 25. Correlation to Form 990 Part/Line Numbers: Total Private Support=Total 1a, 1b, and 1c or in 2008 Part VIII, Line 1h - Line 1e; Total Government Support=Line 1d or in 2008 Part VIII, Line 1e; Total Income=Line 12; Program Services Expenses=Part 1, Line 13 or in 2008 Part 1 Line 16b, 2008 Page 10 Column B Line 25; Management and General Expenses=Line 14 or in 2008 Page 10 Column C Line 25; Funding Expenses=Part 1, Line 15 or in 2008 Part 1 Line 16b or in 2008 Page 10, Column D, Line 25; Total Expenses=Part 1 Line 17 or in 2008 Part 1, Line 18 or 2008 Page 10, Column A, Line 25.*

Form 990 Reporting*	
266 LSA organizations	
Total Private Support	\$461,771,184
Total Government Support	\$268,060,925
Total Income	\$16,606,368,202
Program Services Expenses	\$13,315,004,008
Management and General Expenses	\$1,970,555,229
Funding Expenses	\$61,608,063
Total Expenses	\$15,478,381,382

*The aggregated number represents data from 825 entities. While many LSA member organizations are struggling to operate in the black in these challenging economic times, overall revenues exceed expenses primarily because foundations are among the 825 entities for which data are reported, reflecting endowment and other restricted donations. Government support does not include the government-funded Medicare and Medicaid or other government contracts, which represent a large portion of the total income for most organizations.

SMO Member Budget Breakdown
Based on 266 Organizations' Form 990



Leadership CEO Diversity

Nearly 200, or nearly two-thirds, of the chief executives participated in the June 2009 collection of LSA Executive Profiles information presented here. All CEOs are invited to participate in this data gathering survey.

•Gender

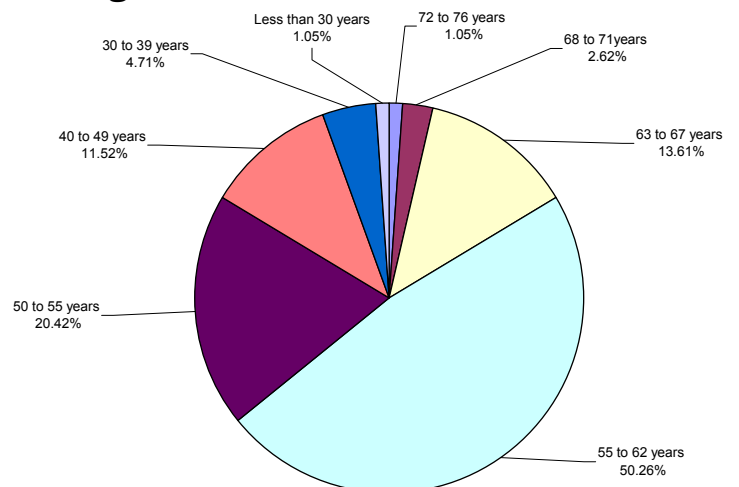
2009 Executive Survey results indicate a slight increase in female CEOs over the 2007 Survey.

Gender N=194*

GENDER	NUMBER OF ORGS	PERCENT OF ORGS
Females	59	30.4
Males	135	69.6

•Age

Percentage of CEOs by Age Group (n=191)



Leadership CEO Diversity, *continued*

Nearly 200, or nearly two-thirds, of the chief executives participated in the June 2009 collection of LSA Executive Profiles information presented here. All CEOs are invited to participate in this data gathering survey.

•Education

Nearly all CEOs have at least one post secondary degree with over 50 percent having earned a master's degree.

Highest Education n=203*

HIGHEST EDUCATION	NUMBER OF ORGS	PERCENT OF ORGS
Bachelor	67	33.0
Master	110	54.2
Doctorate	26	12.8

•Religious Affiliation

Over 70 percent of leaders of Lutheran health and human service organizations report a personal religious affiliation of Lutheran.

Religious Affiliation n=214

RELIGIOUS AFFILIATION	NUMBER OF ORGS	PERCENT OF ORGS
Lutheran (ELCA)	120	56.1
Lutheran (LCMS)	35	16.4
Catholic	21	9.81
Christian (not affiliated)	10	4.67
Methodist	10	4.67
Baptist	6	2.80
Lutheran (other)	3	1.4
Episcopal	2	0.93
Presbyterian	2	0.93
Evangelical Free	1	0.46
Fellowship of Evangelical Churches	1	0.46
Jewish	1	0.46
United Church of Christ	1	0.46
Unity Christ	1	0.46

Organization Members: Denominational Relations Affiliation/ Recognition

It is through the process of affiliation with the Evangelical Lutheran Church in America (ELCA) and/or recognition by the Lutheran Church-Missouri Synod (LCMS) that Lutheran health and human service organizations become part of LSA.

CHURCH CONNECTION	NUMBER OF ORGANIZATIONS	PERCENT OF ORGANIZATIONS
ELCA Affiliated only	203	65.06
LCMS Recognized only	30	9.62
ELCA Affiliated and LCMS Recognized	79	25.32
Total	312	100